



ANNEXURE F

Conditions Directive to Sellers:

- 1) Physical viewings at a property will be kept as brief as possible.
- 2) Estate Agents shall be required to wear fabric face masks, at all times, whilst conducting property viewings, with the mask being properly secured prior to entering the property.
- 3) Estate Agents will visibly sanitise their hands prior to entering the client's property and will be required to visibly sanitise their hands prior to leaving the property.
- 4) Estate Agents will ensure that the Potential Clients are reminded of the viewing protocol prior to entering the property.
- 5) No more than two Potential Clients may be taken through the property at a time. Should there be more interested parties (that need to physically view the property), Estate Agents should request that those parties wait outside (in the vehicle) to observe social distance guidelines.
- 6) Estate Agents will offer hand sanitiser to Potential Clients prior to entering the property (and on exiting the property) and will ensure the use of it (by the potential client). Clients who refuse to sanitise their hands prior to entry, will not be granted access to the property.
- 7) Potential clients will be required to wear fabric face masks, and no client will be allowed to enter the property without such.
- 8) Estate Agents will, prior to entry, disclose to both the Client (current inhabitant of the property) and Potential Client, the absence of any observable symptoms associated with Covid-19, as it relates to fever, cough, sore throat, redness of eyes, shortness of breath (or difficulty breathing) body aches, loss of smell/taste, nausea, vomiting, diarrhoea, fatigue and/or weakness.
- 9) Estate Agents will enquire whether the Client (current inhabitant of the property and/or the occupants of the property) and Potential Client currently display any of the aforementioned symptoms and/or whether the Client, Potential Client and/or immediate family have been experiencing any of these symptoms 14 days prior to the viewing and/or whether they have been in contact with a confirmed case of Covid-19. Should any Client (or occupants of the property) display any of these symptoms (currently or 14 days prior to the viewing) and/or have been in contact with a confirmed case of Covid-19 14 day prior to the viewing, the Estate Agent and their Potential Clients shall not be permitted to enter the property.
- 10) Estate Agents and Potential Clients will refrain from making any physical contact with any person and will keep a physical distance of 1,5m from all persons in the property at all times.
- 11) Estate Agents and Potential Clients will refrain, as far as possible, from touching any surface or object in the property.
- 12) Estate Agents will carry their own sanitiser and wipes to wipe down any surface or object he/she may have accidentally / unavoidably come contact with.
- 13) Estate Agents and Potential Clients may not, under any circumstances, use any bathroom facilities in the property
- 14) Estate Agents have to capture the details of potential clients who have visited any property in the Company's database, detailing the potential client's name, surname and contact details, as well as the property address, and time and date of viewing.